



Idaho Technology Authority

Alberto Gonzalez, Chair

Idaho Technology Authority (ITA) Regular Meeting

October 9, 2024 at 1:30 pm MT

Approved Minutes

1. Welcome and Introductions – Presented by Alberto Gonzalez, Chair

The regular meeting of the Idaho Technology Authority (ITA) was held on Wednesday, October 9, 2024 at 11331 W. Chinden Blvd, Boise ID, Conference Room 214, and via Webex.

The meeting was called to order at 1:34 p.m. MT and a roll call was taken. A quorum was not present so no action items were addressed.

Members Present:

- Alberto Gonzalez, Information Technology Services, Chair
- Scott Smith, State Controller's Office
- Michael Pearson, Department of Health and Welfare
- Justin Collins, Division of Financial Management
- Ben Call, Idaho Military Division
- Sydney Lewis, IGC-EC Chair
- Faith Knowlton, Department of Administration

Members Not Present:

- Randi Bristol-Hogue, Department of Correction
- Terri Kondeff, Legislative Services Office
- Chris Campbell, State Board of Education
- Sen. Kevin Cook, Idaho Senate
- Rep. Chris Mathias, Idaho House
- Vacant, Department of Labor
- Dave Tolman, Idaho Transportation Department
- Lt. Col. Russ Wheatley, Idaho State Police
- Doug Hansen, Idaho Supreme Court

INFORMATION/DISCUSSION

State of Idaho - Unrestricted/Public

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7. IT Leadership Council Update – Presented by Tyler Jackson, ITLC Vice Chair

Discussion: Tyler informed the committee attendees that an ITLC Policy Working Group has been formed to review polices and select polices to review to be presented at the ITLC/ITA meetings. Mr. Gonzalez suggested members recommend policies they would like to be reviewed and discussed to the ITLC Policy Working Group.

8. IGC-EC – Presented by Sydney Lewis

Discussion: Ms. Lewis provided updates in the GS community regarding:

- New technical working group formed
- Branded the Council and Executive Committee that represent GIS users around Idaho and the North West
- Updates to the Technical Working Groups;
 - Parcel TWG: Approved the Parcel Data Exchange Standards and Nomination
 - Boundary TWG: Approved the Voter Precinct Boundaries Standards and Nomination
 - Geoscience TWG: Approved Soil Survey Standards and Nomination

9. Idaho Digital Government Summit – Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez gave a brief update on the 2024 Idaho Digital Government Summit. Attendance was higher this year than last, with lots of vendors present. Mr. Gonzalez encouraged anyone interested to attend in 2025.

10. Generative AI – Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez began the discussion about Generative AI use within the state. He gave examples of how it is currently being used and other great options for using it safely. ITS is working with the Governors office on a state wide approach for AI usage.

11. Security Update – Presented by Jerred Edgar, ITS

Cyber Crime:

- Top Loss Types:
 - Investment
 - Business Email Compromise (BEC)
 - Tech Support
- Sectors:
 - Healthcare
 - Critical Manufacturing
 - Government
- Idaho:
 - Victims - 2240
 - Losses - \$50.6 million
 - BEC - \$17.4 million

Cyber Trends:

- Multi Factor Authentication (MFA) is over 80% implemented
- Endpoint protection is at 97%
- Deployed 33 Canaries

Cyber Efforts:

- Enhancing threat detection across the state
- Operation Cyber Idaho – Mr. Edgar shared the link to the state of Idaho’s Cybersecurity webpage
- KnowBe4
- Software Vetting

12. Americans with Disabilities Act (ADA) and Digital Accessibility – Presented by Jennifer Gonzalez, ITS

Current Status: Jennifer Gonzalez informed members that in 2024 the Department of Justice updated requirements and standards for digital accessibility effective April 24, 2026. This is designed to help people with disabilities access state government tools and services on websites, mobile apps and social media. These updates also apply to third-party vendors for any digital services used in an official capacity (website, application and information).

What to Expect: Ms. Gonzalez advised that all content needs to be updated by April 2026. Websites must meet Web Content Accessibility Guidelines (WCAG) Version 2.1 Level AA. Content includes text, images, sounds, video/controls/animations, and other electronic documents.

Ms. Gonzalez informed members that new state websites are being designed and built to meet new ADA guidelines. ITS will provide information to agencies about ADA guidelines and has also hired a Privacy Manager to manage ADA web compliance.

Mr. Gonzalez commented that agencies will have a role to play in making sure they are ADA compliant.

13. Other Business

Discussion: As action items were tabled a poll will be sent to schedule a new meeting within the next 30 days.

Mr. Pearson suggested allowing additional proxies for committee members due to the frequent occurrence of not having a quorum.

Mr. Gonzalez encouraged involvement in the ITS Advisory Group. If anyone is interested in participating contact Kimberly Love at ITS.

14. Adjourn

Meeting was adjourned at 2:40 p.m. M.T

Next Meeting: To be determined

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