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## Idaho Technology Authority (ITA) Regular Meeting

June 24, 2024 at 1:30 pm MT

APPROVED MINUTES

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### 1. Welcome and Introductions—Presented by Alberto Gonzalez, Chair

The regular meeting of the Idaho Technology Authority (ITA) was held on Monday, June 24, 2024 at 11331 W. Chinden Blvd, Boise ID, Conference Room 214, and via Webex.

The meeting was called to order at 1:32 p.m. MT and a roll call was taken. A quorum was not present so no action items were addressed.

#### Members Present:

- Alberto Gonzalez, Information Technology Services, Chair
- Josh Whitworth, State Controller's Office
- Andrew Masters, Department of Health and Welfare
- Dave Tolman, Idaho Transportation Department
- Lt. Col. Bill Gardiner, Idaho State Police
- Justin Collins, Division of Financial Management
- Ben Call, Idaho Military Division
- Sydney Lewis, IGC-EC Chair
- Doug Hansen, Idaho Supreme Court

#### Members Not Present:

- Randi Bristol-Hogue, Department of Correction
- Terri Kondeff, Legislative Services Office
- Chris Campbell, State Board of Education
- Faith Knowlton, Department of Administration
- Sen. Kevin Cook, Idaho Senate
- Rep. Chris Mathias, Idaho House
- Brett Richard, Department of Labor

## INFORMATION/DISCUSSION

### 7. ITLC Update—Presented by Jenniver Dvorak

Discussion: As of 7/1/2024 Jenniver Dvorak will be the new Chair for ITLC and Tyler Jackson will be the new Vice Chair.

### 8. IGC-EG—Presented by Sydney Lewis

Discussion: Ms. Lewis provided updates in the GS community regarding:

- New standards and nominations.
- *Two new technical working groups: Human Interest and Climate.*
- *Wilma Robertson Geospatial Information Officer and Sydney have met with stakeholders regarding their needs.*
- *In process of rebranding IGC-EC logo.*
- Enterprise user group (ESRI).
- GIS website updates and open data site for TIM (The Idaho Map)

### 9. ITS Advisory Group—Presented by Kimberly Love, ITS

Discussion: Ms. Love presented the following information about the ITS Advisory Group:

- The ITS Advisory Group started about one year ago for Microsoft Enterprise Licensing input from the agencies.
- Discussion was had regarding citizen engagement, budget planning processes, and onboarding.
- Switching the format of the group to dive deeper into fewer topics that are more relevant to agencies.
- Upcoming ITS initiatives include additional security, multifactor authentication, and hardware and software asset management.
- Adding agencies with major deployments.
- If other agencies want to get involved, Email Chairman Gonzalez for information.

### 10. Security Update—Presented by Jerred Edgar, ITS CISO

Discussion: Mr. Edgar presented the cybersecurity update to the committee.

Cyber Discovery 2024:

- Conducted 13 missions for \$310,000 total
- Coordinate training for Idaho National Guard and Boise State University students
- Turns into tangible test results
- 46 civilians assisted with the efforts

Cyber Trends:

- Discussed key findings with multifactor authentication (MFA)

- Modernizing legacy systems helps protect network and data
- Discussed end point protection

#### Cyber Efforts:

- Discussed how the regional cyber fusion centers support cities and counties
- This also works with private entities, education, and coordinates with the federal government
- The federal crosswalks create a common framework between programs to improve risk and compliance
- Addressing data classification in legacy applications; can't protect the data if it can't be classified; ITS is hiring a privacy officer to address these efforts

Mr. Tolman asked how the state is going to support cities and counties who don't have resources. Mr. Edgar responded that ITS is acting as a neutral resource, reports to JFAC, and is in discussions with Secretary of States Office and the Idaho Court staff to consolidate efforts.

#### 11. Phase 4 – IT Modernization— Presented by Brian Smith, Vice Chair

Discussion: Mr. Smith provided an update of current Phase 4 activity. ITS is consolidating Department of Lands, Liquor, Labor, Idaho Military Division, Idaho State Historical Society and State Public Defender (SPD), filling 45 new positions and bringing ITS to 221 total full time positions. ITS is putting a heavy focus on staff retention and bringing over agency staff. Made 29 offers from 30 positions. There were a total of 62 internal promotions as of June 10, 2024. ITS is still working on a few issues but overall this has been a smooth process. The first week brought in a total of 100 tickets with minimal impact to users. ITS is also evaluating gaps including standards, legacy applications, technical debt, security tools, and informing budget requests.

#### 12. Citizen Engagement— Presented by Jennifer Gonzalez, ITS

Discussion: Ms. Gonzalez informed the committee that there was a change in contracted services as of February 1, 2024. These changes include; new vendors options, lower fees, agency collaboration, and better oversight for work prioritization. Ms. Gonzalez also informed the committee that ITS and SPD both have new websites that are ADA compliant and mobile friendly using this new contract. Currently in discussions with agencies to take advantage of these services, new web themes and also considering an Idaho.gov redesign.

#### 13. Other Business

Discussion: As action items were tabled a poll will be sent to schedule a new meeting within the next 30-45 days.

#### 14. Adjourn

**Board Action:** Mr. Gardiner moved to adjourn the meeting. Mr. Tolman seconded. The meeting adjourned at 2:31 p.m. MT.

**Next Meeting: To be determined**

