



Idaho Technology Authority

Alberto Gonzalez, Chair

Idaho Technology Authority (ITA) Regular Meeting

March 28, 2024 at 1:30 pm MT

APPROVED MINUTES

1. Welcome and Introductions—Presented by Alberto Gonzalez, Chair

The regular meeting of the Idaho Technology Authority (ITA) was held on Thursday, March 28, 2024 at 11331 W. Chinden Blvd, Boise ID, Conference Room 214, and via Webex.

The meeting was called to order at 1:32 p.m. MT and a roll call was taken. A quorum was present. Mr. Gonzalez welcomed the committee and introduced a new member, Michael Pearson, Division of Financial Management.

Members Present:

- Alberto Gonzalez, Information Technology Services, Chair
- Josh Whitworth, State Controller's Office
- Andrew Masters, Department of Health and Welfare
- Brett Richard, Department of Labor
- Dave Tolman, Idaho Transportation Department
- Lt. Col. Bill Gardiner, Idaho State Police
- Michael Pearson, Division of Financial Management
- Ben Call, Idaho Military Division
- Sydney Lewis, IGC-EC Chair
- Doug Hansen, Idaho Supreme Court

Members Not Present:

- Randi Bristol-Hogue, Department of Correction
- Terri Kondeff, Legislative Services Office
- Chris Campbell, State Board of Education
- Faith Knowlton, Department of Administration
- Sen. Kevin Cook, Idaho Senate
- Rep. Chris Mathias, Idaho House

ACTION ITEM(S)

2. Approval of Draft Minutes—November 2, 2023 Regular Meeting

Committee Action: Brett Richard made a motion to approve the November 2, 2023 minutes. Josh Whitworth seconded. No discussion. Motion passed unanimously.

3. Idaho Department of Fish and Game – Request for Exemption

Discussion: Nicole Coleman, Idaho Department of Fish and Game (IDFG) introduced the privacy policy proposed by IDFG. IDFG recently updated its marketing approach and decided its privacy policy needed to reflect the changes in how it collects and uses information gathered from visitors. Changes included a switch in vendors, using a different email marketing platform, and adding location tracking on apps.

There were questions and discussions with the committee. The IDFG privacy policy is much more detailed than the ITA privacy policy. Mr. Whitworth asked if ITA policy precludes IDFG from getting more specific in its privacy policy. IDFG understood they needed a review or exemption for anything outside of ITA policy. There was further discussion on whether an exemption is needed for a privacy policy that is more detailed than the ITA policy.

Committee Action: Mr. Gonzalez moved to allow IDFG to proceed without an exemption for its updated privacy policy. Mr. Whitworth seconded. No further discussion. Motion approved.

4. Division of Liquor – Request for Exemptions

Discussion: Catie Wiseman, Division of Liquor, provided context for the request. Five years ago, Liquor requested and was granted an exemption for its commerce site, MixBlendEnjoy.com. It has been the retail site for liquor store customers for the past ten years. It currently has over 42,000 subscribers and its top pages include store locators and hours.

Liquor is requesting to keep the MixBlendEnjoy.com exemption and to change their commerce site to IdahoLiquor.com. Liquor has been updating its marketing strategy and found that MixBlendEnjoy.com causes some confusion among customers. MixBlendEnjoy.com will forward to the new site, and Liquor will sunset it after another five-year exemption.

Committee Action: Mr. Whitworth moved to approve the continued exemption for MixBlendEnjoy.com and grant a new exemption for IdahoLiquor.com. Mr. Richard seconded. No further discussion. Motion approved.

5. IT Leadership Council (ITLC) Update—Presented by Brett Richard, ITLC Interim Chair

Discussion:

- Mr. Richard is serving as interim chair until June 30, 2024 due to retirement.
- ITLC nominated Jen Dvorak as chair and Tyler Jackson as vice chair.
- Terms run from July 1, 2024 until June 30, 2026.
- ITLC modified its charter to add the Secretary of State as a member of the committee.

Committee Action: Mr. Tolman moved to ratify Jen Dvorak as chair of ITLC. Mr. Pearson seconded. No discussion. Motion approved.

Committee Action: Mr. Whitworth moved to ratify Tyler Jackson as vice chair of ITLC. Mr. Call seconded. No discussion. Motion approved.

Committee Action: Mr. Whitworth moved to ratify the ITLC charter to add the Secretary of State as a member. Mr. Tolman seconded. No discussion. Motion approved.

6. Idaho Geospatial Council (IGC-EC) Update—Presented by Sydney Lewis, IGC-EC Chair

Discussion:

- There were six seats up for re-election this year.
- IGC elected Sydney Lewis for seat 1, Dan Determan for seat 4, Bob Folsom for seat 6, Sue Carson for seat 7, Laurie Ames for seat 8, and Stuart Ward for seat 10.
- Terms run from April 1, 2024 until March 31, 2026.

Committee Action: Mr. Whitworth moved to approve the elected members of IGC-EC. Mr. Richard seconded. Discussion whether electors need to be approved individually. The committee reviewed the bylaws of IGC-EC and discovered they do not. Motion approved.

INFORMATION/DISCUSSION

7. ITS Advisory Board—Presented by Tyler Jackson, Information Technology Services

Discussion: Mr. Jackson advised there have been two board meetings held to date and provided an updated of the topics discussed, designed with collaboration in mind. Kimberly Love is moving into the chair position as Mr. Jackson is now the vice chair for ITLC. Discussion followed.

8. Security Updates—Presented by Brian Reed, Information Technology Services

Discussion: Mr. Reed provided an update on the Enterprise Security Working Group (ESWG) activities. Five security policies are being updated. Multi-factor authentication is being implemented with ITS supported agencies to be consistent with State Controller's Office. There is also another round of penetration testing upcoming in collaboration with the Idaho National Guard. Discussion followed.

9. Artificial Intelligence Discussion—Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez advised the committee on current artificial intelligence (AI) efforts. Idaho is behind in adoption and ITS is just implementing an AI policy. Mr. Masters commented about the need to differentiate between machine learning and AI, plus the need to engage legislators, the Governor's office, and other leaders so there are no misconceptions. Mr. Masters will send an invitation to an event he is speaking at on the topic.

10. Idaho Digital Government Summit— Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez provided a list of suggested topics for the next Digital Government Summit in September 2024, including AI, application modernization, citizen engagement, identity/single sign-on, and network connectivity. Further ideas and discussion include security, cloud/multi-cloud, data/governance/usage, disaster recovery, ransomware, and other current issues in Idaho.

11. Phase 4 – IT Modernization— Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez provided an update of current Phase 4 activity. ITS is consolidating Department of Labor, Liquor Division, Department of Lands, Military Division, and State Public Defender. ITS will increase by 44 positions and the fiscal year 2025 budget has been approved. The remaining agencies include Department of Health and Welfare, PERSI, Lottery Division, and Idaho Department of Juvenile Correction. ITS will post the open positions for hire within the next two to three weeks. Further discussion about Phase 5 and 6 planning.

12. Other Business

Discussion: No other business was discussed.

13. Adjourn

Board Action: Mr. Pearson moved to adjourn the meeting. Mr. Whitworth seconded. The meeting adjourned at 3:14 p.m. MT.

Next Meeting: June 2024