



Idaho Technology Authority

Alberto Gonzalez, Chair

Idaho Technology Authority (ITA) Regular Meeting

July 11, 2023 at 2:00 pm MT

APPROVED MINUTES

1. Welcome and Introductions—Presented by Alberto Gonzalez, Chair

The regular meeting of the Idaho Technology Authority (ITA) was held on Tuesday, July 11, 2023 at 11331 W. Chinden Blvd, Boise ID, Conference Room 214, and via webinar. The following members were in attendance:

Members Present:

- Alberto Gonzalez, Information Technology Services, Chair
- Josh Whitworth, State Controller's Office
- Andrew Masters, Department of Health and Welfare
- Brett Richard, Department of Labor
- Dave Tolman, Idaho Transportation Department
- Lt. Col. Bill Gardiner, Idaho State Police
- Christine Starr, Department of Correction
- Greg Zickau, Information Technology Services
- David Fulkerson, Division of Financial Management
- Chris Campbell, State Board of Education
- Ben Call, Idaho Military Division
- Faith Knowlton, Department of Administration
- Megan Wheatley, IGC-EC proxy
- Sen. Kevin Cook, Idaho Senate
- Rep. Chris Mathias, Idaho House
- Doug Hansen, Idaho Supreme Court

Members Not Present:

- Terri Kondeff, Legislative Services Office

Others Present:

- Kristin Bartz, Information Technology Services
- Chris Carlisle, Information Technology Services
- Mike Langrell, ITLC Chair
- Jeff Walker, Access Idaho
- Brian Reed, Information Technology Services
- Mark Mayer, InTimeTec
- Kimberly Love, Information Technology Services
- Tyler Jackson, Information Technology Services
- Jennifer Gonzalez, Information Technology Services

- Alyssa Romero, Lobby Idaho
- Brian Shields, Idaho Military Division
- Brigitte Teets, Information Technology Services
- Erik Larson, Information Technology Services
- Erin Seaman, Information Technology Services
- Cindy Lee, Department of Correction
- Lauren Talyor, Gartner
- Patricia Hoffman, Idaho Historical Society
- Rhonda Stark, Department of Correction
- Robert Butler, Information Technology Services
- William Lamb, Commission for Libraries

The meeting was called to order at 2:03 p.m MT and a quorum was present. Mr. Gonzalez welcomed the committee.

REGULAR—ACTION ITEM(S)

2. Approval of Draft Minutes—May 31, 2022 Regular Meeting

Recommendation: Mike Langrell proposed an edit to add himself to the list of attendees in the May 31, 2022 minutes, as he presented to the committee.

Committee Action: Greg Zickau made a motion to approve the minutes from the May 31, 2022 meeting as modified. Senator Kevin Cook seconded. Motion passed unanimously.

3. IT Leadership Council (ITLC) Update—Presented by Mike Langrell, ITLC Chair

A. ITLC Charter

Discussion: ITLC is looking at charter updates to be in line with IT Modernization and stay true to statutory requirements. Discussion followed.

Committee Action: Dave Tolman moved to approve the changes to the ITLC Charter under the condition ITLC will draft a procedure for review of large-scale projects. Brett Richard seconded the motion. Discussion followed. Motion passed with 14 ayes; 1 nay.

B. ITLC Elections

Discussion: Elections for chair and vice chair were held at the June 20, 2023 meeting. Mr. Langrell was elected chair for a second term. There were no nominations for vice chair, so Jon Spence will continue in that role until the end of the year.

Committee Action: Greg Zickau moved to approve the election results for ITLC. Mr. Richard seconded the motion. The motion passed unanimously.

4. Idaho Geospatial Council—Executive Committee (IGC-EC)—Presented by Megan Wheatley, proxy for Sydney Lewis

A. IGC-EC Elections

Discussion: Elections for the IGC-EC open seats were held at the March 16, 2023 meeting. Ms. Wheatley reviewed the open seats and the results of the election. Members will serve for two years in their respective positions.

Committee Action: Mr. Richard moved to approve the IGC-EC 2023 election results. Mr. Tolman seconded the motions. The motion passed unanimously.

5. ITA Policies—Presented by Brian Reed, Information Technology Services

A. ITA Policy P2045—Risk Management Program

Discussion: This is a new policy to address updates to penetration testing requirements, which is a three-year cyclical program to be completed in order determined by the agency.

B. ITA Policy P4130—Information Systems Classification

Discussion: This is a modification to an existing policy. Definitions were moved to G105—Glossary of Terms. Classification levels were clarified and further defined to be in alignment with industry standards.

Committee Action: Mr. Zickau moved to approved ITA Policies P2045 and P4130 as presented. Mr. Richard seconded the motion. The motion passed unanimously.

INFORMATION/DISCUSSION

6. ITS Restructure Update—Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez discussed the activity around the recent restructuring of ITS. ITS looked at what they could do better including revising the cost model, improving customer service with additional onsite support and service desk positions, and increasing the amount and quality of communications.

Focus over the past eight months has been on the restructuring and stabilization of operations. ITS worked to complete the ITD data center move, which is scheduled to be completed ahead of schedule. ITS added 43 new positions, 16 of which went to customer service. The cost model is being restructured to a SWCAP-type model. The asset management program is getting a much-needed boost. Communication activities include improvements to content, a new website, and telling the ITS story. There is also a new leadership team.

7. Enterprise Licensing—Presented by Alberto Gonzalez, Chair

Discussion: Mr. Gonzalez discussed the disparities in contracting from individual agencies versus throughout the enterprise. More enterprise contracts are needed for negotiating power. Looking to leverage enterprise contracts as priority to get IT costs down for the state. Mr. Masters asked how decisions are being made. Mr. Gonzalez replied that ITS needs to engage all agencies in an advisory board capacity or in a more formalized process.

8. Cybersecurity Update—Presented by John Brown, Information Technology Services

Discussion: Mr. Brown shared recent activity including a National Guard training exercise and penetration test in May, a resilience review with CISA, and a tabletop exercise in August. There has been an uptick in cyber attacks across the state. The ITS security teams are closely aligned with the Office for Emergency Management. Discussion followed.

9. Access Idaho Update—Presented by Alberto Gonzalez, Chair

Discussion: Citizen engagement is a priority and focus for ITS. The state is going to leverage the Division of Purchasing to offer choices to agencies while preserving existing services with Tyler Technologies. The Tyler Technologies contract will be extended while the state explores options through NASPO. Discussion followed.

10. Future of ITA—Presented by Alberto Gonzalez, Chair

Discussion: The ITA statute is aging in relevance, and ITA will remain in effect for the foreseeable future. Mr. Gonzalez proposed an ITS advisory group to consult with decision makers at agencies. ITS Enterprise Architecture Team would lead the effort and would bring issues being researched to the group to get input. Discussion followed. The advisory group would remain independent of ITA.

Recommendation: Mr. Tolman recommended ITA meet more frequently and include both business owners and technologists in the conversation, depending on the issue. ITA will begin meeting quarterly.

11. Other Business

Discussion: Mr. Zickau finds the discussion and movement encouraging.

12. Adjourn

Board Action: Mr. Zickau moved to adjourn the meeting. Mr. Richard seconded the motion. The meeting adjourned at 4:12 p.m. MT.

Next Meeting: To be determined